

Shipping & Returns Policy

SHIPPING & HANDLING FEES

Prepaid & Credit Card Orders: Add a shipping and handling fee of \$10.00 for the first book and \$4.00 for each additional book.

INTERNATIONAL ORDERS

Orders from outside the U.S. must be prepaid in U.S. dollars by check drawn on a U.S. bank or by credit card as indicated in part 3, and must include an additional charge of \$10.00 per book plus 15% for shipping and handling by surface mail.

GUARANTEE/RETURN POLICY

1. Full refund guaranteed for books returned undamaged within 15 days of shipping date. Insure for full value and retain copy of proof of shipment. CD products may not be returned for refund.
2. Books received damaged or defective should be returned promptly. Replacement will be made.